



"Sharing our love of water"

Enrolment Agreement

UNANDERRA commences Tuesday 4th January 2022

TOWRADGI commences Monday 24<sup>th</sup> January 2022

Completed form to be returned by Saturday 04/12/2021

[enquiry@mckeonswimming.com.au](mailto:enquiry@mckeonswimming.com.au)

[towradgi@mckeonswimming.com.au](mailto:towradgi@mckeonswimming.com.au)

**Responsible Person**

Name: \_\_\_\_\_

Email \_\_\_\_\_

Address \_\_\_\_\_

Mobile \_\_\_\_\_

**Payment Authorisation**

I authorise **McKeon Swim School** to **deduct** from my credit card/bank account the total amount reflecting the bookings in the upcoming fortnight period.

First direct debit: Thur 30/12/2021 covering lessons held Monday 03/01/2022 - Sunday 16/01/2022.

Re-occurring payments Thursday fortnightly.

Bank Account Details	
Account Name	
BSB	
Account No.	

OR

Credit Card Details	
Name	
Credit Card No.	
Expiry	
CCV	

If you would like to split payments where one party pays a portion and another party pays the remaining portion, please speak to Customer Service directly.

Change of days/times and new bookings will be available from Tuesday 14<sup>th</sup> December.

Preschoolers starting Kinder in 2022 will be given first preference. Please complete a "Preschool to Kinder Form"

List below the **current** bookings you wish to re-enrol in for 2022

Pool:            Unanderra    Towradgi

Please circle

Student Name	Day	Time	Level	Teacher

By re-enrolling for Term 1, 2022 you will be rebooked into your same day and time.

Every endeavor will be made to keep you in the same day, time, and teacher, however, this is not guaranteed based on the needs of the Swim School, the number of bookings, and the changing availability of our teachers.

McKeon Swim School reserves the right to alter the days and/or hours of operation, classes and teacher if deemed necessary. All changes in your bookings will be communicated by phone, SMS, or email.

I have read and understood the term and conditions of the direct debit request. I agree to pay all fees associated with my enrolment under this agreement.

Signed \_\_\_\_\_

Date \_\_\_\_\_

## McKeon Swim School Terms and Conditions

Swim fees are processed fortnightly in advance on a Thursday directly from your nominated bank account or credit card. Payment covers all lessons held in the upcoming fortnight period Monday to Sunday.

### **FEES**

A processing fee for the direct debit is added as follows

- Bank account - 88 cents per transaction
- Credit Card - 2.79% per transaction
- Amex - 5.78% per transaction

### **BOOKINGS**

Your place in the program is yours ongoing.

### **CANCELLATION**

You can withdraw from the program at any stage with 2 weeks' notice. You are responsible for withdrawing the booking through the online portal. No refunds or credits for withdrawing within the direct debit period.

### **PUBLIC HOLIDAYS & TERM BREAKS**

You will not be charged for public holidays or term breaks when the swim school is not operating. The fortnightly fee will automatically calculate how many lessons your family will have in the upcoming fortnight period and charge accordingly.

### **REJECTIONS**

If a payment is rejected for any reason, you will automatically be notified by SMS a \$10 administration fees is charged for all rejections. Any outstanding fees must be settled over the counter or via the online portal prior to your next lesson.

### **FAMILY CREDIT**

Any family credit, such as payment in advance or Active Kids Vouchers, needs to be applied to the booking via your online portal. You can pay off the fortnightly invoices in advance at any time and your bank account/credit card will not be debited for that period.

### **DEBIT SUCCESS Terms and Conditions**

*This Agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement involving Debitsuccess. It also details what our obligations are to you and forms part of the terms and conditions of your Direct Debit Request(DDR) and should be read in conjunction with DDR Authorisation Form.*

#### **INITIAL TERMS**

*I/We authorise Debitsuccess Pty Limited (ACN: 095 551 581) APCA User ID 184532 to make periodic debits on behalf of the "Business" as indicated on DDR Authorisation Form (herein referred to as the Business).*

*I/We acknowledge that if specified by the Business, in addition to the agreed periodic debits set out in the DDR Authorisation Form, administration/setup, variation, reversal, dishonour, or processing fees may also apply and be debited under the DDR as instructed by the Business.*

#### **RELATIONSHIP**

*I/We acknowledge that Debitsuccess is acting as an agent of the Business and that Debitsuccess does not provide any goods or services, and has no express or implied liability in relation to the goods and services provided by the Business or the terms and conditions of any agreement with the Business.*

#### **CLEARED FUNDS**

*I/We acknowledge that it is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by, and at all times on, the due date of the payment ("Day to Debit") to enable the direct debit to be honoured on the Day to Debit. I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available when the debit is attempted, I/we agree that I/we will be responsible for any fees and charges that may be charged by my/our Financial Institution.*

#### **VARIATIONS TO DEBIT TERMS**

*I/We authorise the Business to vary the amount of the payments from time to time as provided for within the agreement with the Business. I/We authorise Debitsuccess to vary the amount of the payments upon instructions from the Business. I/We do not require Debitsuccess to notify me/us of such variations to the debit amount.*

*I/We acknowledge that variations to the debit arrangement will be directed to the Business.*

*I/We acknowledge that Debitsuccess/Business is to provide 14 days' notice if proposing to vary the terms of the debit arrangements otherwise than in accordance with an agreed payment schedule. I/We acknowledge that my/our requests to vary, defer or stop the debit arrangement will be directed to the Business.*

#### **CANCELING THESE DEBIT TERMS**

*I/We understand that I/we can cancel this DDR by requesting this of the Business or the Financial Institution, and I/we acknowledge that cancellation of the authority to debit my/our account will not terminate my/our agreement with the Business or remove my/our liability to make the payments I/we have agreed to.*

#### **DISHONOURED PAYMENTS**

*I/We acknowledge that: -if a debit is returned by my/our Financial Institution as unpaid, I/we will be responsible for any fees and charges for each unsuccessful debit in addition to any Financial Institution charges and collection fees, including and not limited to any fees of solicitors and collection agents appointed by Debitsuccess; and -Debitsuccess may attempt to re-process any unsuccessful payments as advised by the Business and/or add such unsuccessful payment to any future payments.*

#### **ACCURACY OF INFORMATION**

*I/We acknowledge that it is my/our responsibility to ensure that the details entered on the DDR Authorisation Form are correct and that Debitsuccess is not liable to the extent that any such details are wrong and this causes a required payment to be missed. In addition, where I/we are paying the required payments by credit card and have entered the details of the credit card on the DDR Authorisation Form, I/we agree that Debitsuccess may continue to debit from a credit card in accordance with the terms of this Agreement to the extent that the credit card has expired, and that it wholly my/our responsibility to provide details of a replacement credit card to Debitsuccess via the Business.*

#### **DISPUTES**

*I/We acknowledge that any disputed debit payments will be directed to the Business. If no resolution is forthcoming, I/we understand that I/we are to contact the Financial Institution.*

#### **OTHER AUTHORISATIONS**

*I/We authorise: The Debit User to verify details of my/our account with my/our Financial Institution; and The Financial Institution to release information allowing the Debit User to verify my/our account details.*

#### **INFORMATION SECURITY**

*Debitsuccess agrees that it will make reasonable efforts to keep any of your information contained in the DDR (including account details) and any other information that we have about you confidential and secure, and will ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.*

*Debitsuccess will only disclose information that we have about you: to the extent specifically required by law; or for the purposes of this Agreement.*

