

### **Direct Debit Terms and Conditions**

Swim fees are processed fortnightly directly from a nominated bank account or credit card.

#### **Bookings**

Your place in the program is yours until you notify us otherwise. Your booking will automatically be rolled over term after term.

#### **Cancellations**

You can withdraw from the program at any stage with 2 weeks' notice. Notification of withdrawing is required in writing (email or withdrawal form).

#### **Public Holidays and Term Breaks**

You will not be charged for public holidays or term breaks when the swim school is not operating. The fortnightly fee will automatically calculate how many lessons your family will have in the upcoming fortnight period and charge accordingly, taking into account any family or multiple lesson discounts.

#### **Fees**

A processing fee for the direct debit is added as follows

- Bank account 88 cents per transaction
- Credit Card 2.79% per transaction
- Amex 5.78% per transaction

#### **Rejections**

If a payment is rejected for any reason you will automatically be notified by SMS

A \$10 administration fees is charged for all rejections.

Any outstanding fees must be settled over the counter at the pool prior to the next lesson.